



Wine Club

ADDITIONAL CLUB INFO

SHIPPING & RETURNS

Additional Membership Information

- Cost will be dependent on the wines included in each release (+ tax and shipping fees as applicable)
- Credit Card will be charged prior to release date
- Option to pick up wine at Parley Lake Winery or have shipped to a chosen address (a business or company address highly recommended)
- Due to state laws, wine shipping restrictions apply. Adult signature required (21+ years)
- Parley Lake Winery cannot be responsible for charges incurred due to returned or misdirected shipments; please notify us of any address changes
- If pick-up option is selected, wine must be picked up at Release Day event. If not picked up on that day, wine will be shipped to you and shipping will be charged to credit card on file
- (*) A \$25 cancellation fee will apply if membership is cancelled before three shipments have been fulfilled

Shipping Policy

Picking Up At The Winery

Your wine club order can be picked up at the Winery during the designated Pick Up Party. Please contact wineclub@parleylake.com to arrange pick up outside the Pick Up Party if needed.

Shipping Carrier

Our preferred carrier is UPS.

States

Currently, we can only ship within the state of Minnesota.

Adult Signature Required

Parley Lake Winery complies with all federal, state and local laws regarding sale of alcohol to minors. We're sorry we don't make the rules. You must be 21 years of age or older to order wine from us, and by law you must ship the wine to a place where adult signature (21 years old or older with proper identification of age) will receive it. If no one is available to receive the package, additional attempts to deliver will be made. If these attempts are unsuccessful, your order will be returned to the shipping department it originated from.

All orders are shipped via the best possible manner depending on your location. Most orders are shipped within 2-3 business days, excluding holidays and weekends.

We cannot ship alcohol to PO Boxes or APO/FPO addresses. Due to international shipping restrictions, we do not ship to locations abroad.

Returns

Parley Lake Winery guarantees our wines. Your satisfaction is our priority. If, for any reason, you are dissatisfied with your order, please contact us at wineclub@parleylake.com within 3 days of receipt of your order for assistance.

Payment

We accept all major credit cards: Visa(R), Mastercard(R), Discover(R) and American Express(R).